

**Recommended browser**

eProtocol is compatible with most popular browsers, including Internet Explorer, Safari, and Mozilla Firefox. We recommend the following:

- Firefox 48+ and Firefox 50.1.
- Internet Explorer 10+
- Chrome 51.02
- Safari 9.1 (if using a Mac)

**Disabling Pop-ups**

Pop-up blocking software prevents the eProtocol application from opening certain windows.

You will need to make sure that your internet browser has all pop-up blocking software disabled while using eProtocol.

**Required programs**

Adobe Reader must be installed to be able to open acknowledgement and approval letters which are available as PDF files.